

# Courier

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John Kiefman and Bonnie Kline with friend.

## Shake, rattle and roll with Elvis

If you've seen ELLVIS lately, that means you're getting smarter. ELLVIS, an acronym for Employee Lending Library for Video Instructional Services, is a repository for all sorts of instructional and self-help programs in VHS, CD and DVD formats. These training programs include topics on just about everything, from coaching or stress management to

Spanish language or desktop applications. And they are all available free to county employees.

ELLVIS is a collaboration of three county agencies - the Library, the Department of Human Resources, and Cable Communications & Consumer Protection. ELLVIS offers free access to a collection of 3,000 videos on an array of topics presented by world-renowned speakers like Tom Peters, Les Brown, Ken

*See ELLVIS, page 2*

## 121 employees and three teams receive recognition

On July 23, the Forum resounded with cheers and celebration as 121 county and school employees and three teams were recognized for their outstanding work. Friends and co-workers came to offer their support as presentations were made by Chairman **Gerald Connolly**, Supervisor Elaine McConnell and County Executive **Tony Griffin**.

*See Awards, page 3*

*Why do some of these people have their shoes off? To see the complete picture and an explanation, go to page 3*



**ELLVIS, from page 1**

Blanchard and other management and leadership "gurus."

Last year, ELLVIS loaned more than 2,800 videos to county employees. ELLVIS manager, **John Kiefman**, says popular tapes include topics ranging from leadership and personal development to computer application instruction, such as Windows NT software. You could share the delightful customer service video "Fish" at your next staff meeting or learn Dreamweaver at your own pace. It's all available at ELLVIS.

"Our borrowers tell us how vital this service is," says Kiefman. "It allows employees to participate in training and improve their skills at times that are most convenient for them." He adds that the training available through ELLVIS could cost thousands of dollars in seminar fees through commercial sources, but is available at no charge to county staff.

ELLVIS is part of the overall county training objective which is supported by the Department of Human Resources. For years, recently retired employee **Tom Mauter** guided the training programs for the county. Training is an important part of the county operation. County training programs, such as ELLVIS, are designed to help employees focus on improving performance. This helps each of us move toward the goal of being a high performing organization.

Ellvis is just one source of training for

county employees. The Department of Information Technology offers commercial programs taught in-house in the Learning Center or on-site at contractor facilities. These technology-oriented programs include specialized courses for computer managers and technicians as well as more general application courses necessary for daily operations. (See *Courier* article, Sept. 19, 2003.) A schedule of classes is always available on the Infoweb at <http://infoweb/dit/bsd/bar/> or you can contact the Training Center manager, **David Graham**, at 703-324-4083, TTY 711.

ELLVIS materials can be borrowed for three weeks, according to Kiefman. He and training assistant, **Bonnie Kline**, are available in Suite 329 of the Government Center to help you with your selection. You can even order materials by phone, fax or e-mail and have them delivered and returned through county interoffice mail or stop by Suite 329 in the Government Center and see first hand the great materials that are available for you. To find out what tapes are available, find the ELLVIS section of the Library's Infoweb page at <http://infoweb/library/training/video/menu.htm>. You can request a catalog by calling 703-324-8318; TTY 324-8365; fax 703-324-3180 or e-mail [john.kiefman@fairfaxcounty.gov](mailto:john.kiefman@fairfaxcounty.gov).

So, we know that ELLVIS is alive and well and your source for personal development. If you see Elvis alive and well, please contact *Courier!* ■

*Last year, ELLVIS loaned more than 2,800 videos to county employees.*



**DFS Director Dana Paige (r) cuts the ribbon dedicating the new Family Services reception area.**

## New reception area for Family Services customers at Pennino

County staff and customers shared cake, punch and popcorn on July 26 in celebration of the newly reconfigured Family Services reception area on the second floor of the Pennino Building. "The improvements you see here today reflect the aspirations and hard work of many county staff who planned carefully together," said **Kevin Filbey**, a senior manager with the county's Department of Family Services (DFS).

The reconfigured reception area is more accessible for persons with disabilities, affords more privacy for customers, and provides more space for public information exchange. Stop by and visit on the second floor of the Pennino Building.



Awards, from page 1

## Team Excellence Awards

Team Excellence Awards recognize the outstanding efforts of groups of employees, often from different agencies, with interdisciplinary membership. Teams may be diverse groups who come together to accomplish a specific goal and then disband or an on-going groups which have performed in an outstanding manner on a specific project that has a start and end date. Team members receive \$300, a certificate of commendation, a day of administrative leave, and a special team cap.

### Reuse-A-Shoe Team

From 2003 to April 2004, this team worked to collect over 6,000 pairs of shoes for recycling as part of the National Recycling Coalition/Nike Reuse-A-Shoe program. The collected shoes were shipped by Nike to Oregon to be ground up and remanufactured as an athletic field or playground surface. Employee interest was initially raised by the "Sneaker Peek" for Celebrate Fairfax 2003. Collection bins were also placed in each of the RECenters and the program was promoted in day camps at the RECenters and school sites. By exceeding the Nike Reuse-A-Shoe goal of 5,000 pairs of shoes, the county became eligible to apply for a \$25,000 grant to have a floor made from the recycled shoes and installed in a county facility. The program is an excellent example of a limited-term partnership and a great way to encourage recycling activities in the future.

### Office of the County Executive

Cathy L. Maynard, Mgt. Analyst II

### Family Services

Jessica L. Sheehan, Day Care Center Teacher I

### Park Authority

Caryn E. Caton, Lifeguard I  
 Marcellous Cooper, Park Specialist III  
 David R. Fallert, Recreation Specialist I  
 Patricia R. Gibson, Park Specialist III  
 Ellen B. Greenberg, Recreation Specialist IV  
 William A. Hellwig, Park Specialist IV  
 Doreen Henry, Park Specialist IV  
 Brian A. Laws, Park Specialist III  
 Dan L. Peters, Park Specialist IV  
 Leon K. Plenty, Park Specialist IV  
 Michele A. Sullivan, Facility Attendant I  
 Trina D. Taylor, Park Specialist IV  
 Cynthia E. Walsh, Park Mgt. Specialist I  
 David F. Wytenbach, Park Specialist I



One of the cheering sections.



Some of the members of the Reuse-A-Shoe team who helped promote the collection of more than 6,000 pairs of old sneakers

### Office of Public Affairs

Debra C. Bianchi, Deputy Director  
 John C. Nash, Information Officer II

### Public Works & Environmental Services

**Solid Waste Collection & Recycling**  
 David S. Bowman, Heavy Equipment Operator

Anthony W. Brown, Maint. Trade Helper I

John W. Childress, Refuse Superintendent

Adam Churcher, Maintenance Trade Helper II

Carol A. Clovis, Internet/Intranet Architect I

Meredith P. Eisenberg, Mgt. Analyst II

Pamela F. Gratton, Mgt. Analyst IV

Sharon A. Grooms, Public Service Worker

Hien H. Huynh, Internet/Intranet Architect I

Mark D. Matheny, Mgt. Analyst II

Marion K. Plummer, Mgt. Analyst I

Robert R. Scott, Asst. Refuse Superintendent

Dennis A. Shepherd, Welder II

Katherine M. Sicola, Mgt. Analyst II

Stephen J. Sopo, Heavy Equipment Supervisor

Carol A. Swift, Mgt. Analyst I

Herman N. Thomas, Motor Equip. Operator

Dennis W. Trammel, Engineering Tech. I



Checking the program to see the winners.

See Awards, page 4



Awards, from page 3

## Housing Services Intake Process Redesign Team

Recognizing that the intake processes of the Housing and Community Development's three major rental assistance programs were complicated, duplicative, and inadequately automated, a redesign study was conducted. The goals were to consolidate three pre-applications into one; consolidate multiple programs into one unified program; provide customers with 24/7 access using a shortened and simplified form available online; and improve customer service by reducing or reorganizing administrative processes. Feedback was obtained from customers and staff to gain their perspectives on the proposed revisions. The success of the new system became apparent the first day when over half of the 1,500 applications were completed online, greatly reducing the former long lines of customers waiting at offices or attempting to call on the phone. The redesigned process has been particularly helpful to seniors, persons with disabilities, and low-income working people who no longer have to come to the various offices to register. Additional language capabilities are among other improvements already in progress to increase access for citizens.



*Chairman Connolly addresses the assembly.*

### Housing & Community Development

Kevin Amin, Housing Services Spec. I  
Lawrence D. Belkov, Network/Telecom. Analyst III  
Chu Chua, Housing Services Spec. I  
Linda A. Cushing, Housing Services Spec. IV  
Michael J. Finkle, Housing Community Dev. Proj. Administrator  
Curtis M. Hall, Info. Tech. Prog. Mgr. I

James W. Hall, Housing Services Spec. V  
Ralph B. Johnson, Programmer Analyst I  
Deborah C. Jackson-Mallett, Housing Services Spec. IV  
James A. Speight, Housing Community Dev. Property Mgt. Supervisor  
Michael Wever, Housing Services Spec. IV  
LaFonda E. White, Housing Services Spec. II

### Information Technology

Linda E. Busdiecker, Internet/Intranet Architect IV  
Aung Chit Tun, Programmer Analyst III  
Mark L. Peacock, Internet/Intranet Architect II  
Gregory F. Scott, Info. Tech. Prog. Mgr. II  
Yi Tang, Internet/Intranet Architect III

### Systems Management for Human Services

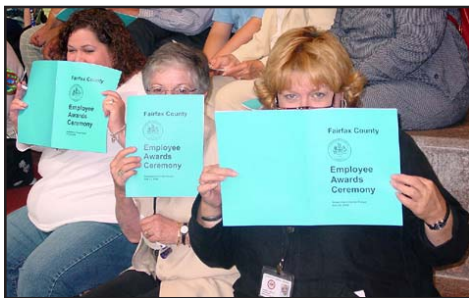
Michelle R. Gregory, Mgt. Analyst III  
Patricia M. Stevens, Regional Human Services Systems Mgr.  
Caroline P. Valentine, Mgt. Analyst III



*See it again on Channel 16.*

## Technology Super User Design Team

The specialized information technology training program was developed for countywide staff to enable them to be "super users" of technology in their departments. The program provides more in-depth knowledge of the Microsoft Office productivity suite of software applications and Outlook functions to foster more productive use of their many features and functionality. In addition, "super users" are better able to assist coworkers and be a conduit with the Information Technology Technical Support team to identify problems and opportunities for improvements. Departments will, in turn, benefit by having more immediate help available and less downtime associated with software use problems and user administration. There will be better overall utilization of scarce technical resources in information technology in agencies. Participants will be enriched by having the opportunity to improve their skills, become more engaged and capable of using technology, and enhance their job growth potential. Since November 2003, three sessions have been completed with an additional nine "super user" sessions currently scheduled.



*The eyes have it!*

### Information Technology

Marilyn G. Orbann, Info. Tech. Program Mgr. I  
Todd W. Overstreet, Network/Telecomm. Analyst II  
Robin M. Randall, Admin. Assistant V  
Philip J. Simpson, Info. Tech. Technician III

### Office of Internal Audit

Karen E. Horn, Admin. Assistant V

### Park Authority

Janet O. Rahman, Admin. Assistant III



*Shouts and cheers!*

*See Awards, page 5*

# Outstanding Performance Awards

Outstanding Performance Awards provide recognition to employees who perform the duties and responsibilities of their positions in an outstanding manner, and whose work is generally well above expectations. OPAs may be given for consistently high performance, significant benefit to county operations, or exemplary performance on a specific project or assignment. Awardees receive \$300, a certificate of commendation, a day of administrative leave, and a special mug. Congratulations to all who do such outstanding work!

## Community & Recreation Services

Sandi C. Dallhoff, Recreation Specialist III

## Community Services Board

### Alcohol and Drug Services

Margaret K. Cook, Substance Abuse Counselor V

### Mental Health Services

Ajit Wettasinghe, Mental Health Therapist

### Mental Retardation Services

Catherine M. Gregory, Mental Retardation Spec. II

## Family Services

Carolyn C. Carter, Mgt. Analyst III  
Mary Margaret Harter, Admin. Assistant II  
Clarice Morris, Human Services Worker I  
Kathleen S. Perez, Human Service Worker IV  
Jeanetta L. Vinson, Human Service Worker IV

## Finance

Lisa J. Marston, Claims Mgr.

## Library

Sandra K. Seay, Admin. Assistant III

## Park Authority

Thomas E. Binsky, Utility Worker  
Thomas M. Curry, Tree Trimmer II  
Mark V. Garrah, Producer/Director  
Gary F. Logue, Recreation Specialist IV  
Jean H. Skinner, Recreation Specialist II  
Sandra P. Stallman, Planner III  
Trina D. Taylor, Park Specialist IV  
Janet H. Weaver, Recreation Specialist II

## Office of Partnerships

Swaim Pessaud, Mgt. Analyst II

## Planning & Zoning

Alicia L. Caperton, Admin. Assistant V  
Lilian D. Cerdeira, Planning Tech. II  
Kathleen A. Knoth, Admin. Assistant IV  
Roger Sims, Supervising Field Inspector  
Indrani K. Sistla, Planner II  
Mavis E. Stanfield, Planner III

## Police

David E. Curry, Master Police Officer

## Public Works & Environmental Services

### Office of Capital Facilities

Nat Atapoor, Director, Construction Mgt.  
Toni L. Ogurcak, Engineer III  
Ellen C. vanHully-Bronson, Engineer III

### Facilities Management

Cathleen F. Spaine, Planner II  
Karrie Butler, Painter Supervisor  
Glenn E. Hurd, Admin. Assistant III  
Dung P. Nguyen, Admin. Assistant III

### Office of Land Development Services

Robert I. Dittman, Supervising Engineering Inspector  
Terrance L. Moore, Supervising Combination Inspector

### Maintenance & Stormwater Management

Paul V. Brown, Engineering Tech. III

### Office of the Sheriff

Kevin B. Andariese, Sergeant  
Kenneth M. Clark, Master Deputy Sheriff  
Ruth A. Funk, Admin. Assistant III  
Stacie A. Talbot, Private First Class

### Transportation

Sawraj K. Singh, Admin. Assistant II



County Executive Tony Griffin, Glen Hurd, Facilities Mgt., and Chairman Gerald Connolly.



Clarice Morris, Human Services

Robert E. Rhea, Fire Battalion Chief  
Jason M. Roberts, Firefighter  
Rodney S. Vaughan, Fire Lieutenant

## Health

Laura Furnary, Public Health Nurse II

## Housing & Community Development

Bella D. Castro, Admin. Assistant III  
Ruby A. Higgins, Admin. Assistant IV

## Human Resources

Karrie L. Beckmann, Training Specialist I

## Human Rights Commission

Wyvetta Y. Hill, Admin. Assistant II  
Vincent O. Norwood, Human Rights Specialist II  
Albert Santiago, Human Rights Specialist III

## Information Technology

Robert N. Woolwine, Network/Telecom. Analyst III

## Juvenile & Domestic Relations District Court

Lauren M. Madigan, Probation Counselor II  
Marion B. Mills, Probation Counselor I

## Fire & Rescue

Dale W. Dommel, Fire Tech.  
Danny C. Doyle, Firefighter  
Thomas J. Griffin, Fire Tech.  
James R. Low, Fire Tech.



County Executive Griffin; Swaim Pessaud, Office of Partnerships; Supervisor Gross and Chairman Connolly.



Danny Doyle, Firefighter



# Deferred compensation statements now online

Deferred compensation participants can now receive quarterly statements online. This is a quick and easy way for employees to stop waiting for mailed statements. This is an elective service. Employees who do not enroll or cancel participation in this service will receive a quarterly statement in the mail. For more information, contact your deferred compensation vendor or the Financial Help Desk at 703-324-4995, TTY 703-222-7314.

## T. Rowe Price participants

- ♦ Log in to *myRetirementPlan* at [www.troweprice.com](http://www.troweprice.com). Sign up for the service and provide an e-mail address to T. Rowe Price.
- ♦ When the account statement is available online, you will be notified by e-mail.
- ♦ The participant can link from the e-mail to *myRetirementPlan* Web site and log in to view the latest statement with any inserts.
- ♦ If T. Rowe Price cannot contact the participant by e-mail, a hard copy of the quarterly statement will be sent to the participant's home address on file.
- ♦ Contact T. Rowe Price at 1-888-457-5770 if you have any questions.

## ICMA-RC participants

- ♦ Log in to the Account Access section of the ICMA-RC Web site ([www.icmarc.org](http://www.icmarc.org)).
- ♦ When the account statement is available online, the participant is notified by e-mail.

- ♦ The participant must log in to the Account Access section of the ICMA-RC Web site to view the latest statements with any inserts.

- ♦ A hard copy of the quarterly statement will be sent to the participant's home address on file if the employee decides to not enroll or to cancel this service.

- ♦ Contact ICMA-RC at 1-800-669-7400 with any questions.

## AIG VALIC participants

- ♦ Log in to [www.aigvalic.com/fairfaxcounty](http://www.aigvalic.com/fairfaxcounty) to view the quarterly statement. AIG VALIC does not notify participants by e-mail when the statement is ready.

- ♦ A hard copy of the quarterly statement will be sent to the participant's home address on file if the employee is not enrolled in this service.

- ♦ Contact AIG VALIC at 1-888-568-2542 with any questions. ■

*The four acres of land that the colonial courthouse stands on today were sold to the county by Richard Radcliff for the sum of just one dollar.*

## Groundbreaking starts courthouse expansion and renovation

At a groundbreaking ceremony for the expansion and renovation of the Fairfax County Courthouse on Aug. 4, officials spoke about the future and the significance of having all

three courts (Circuit, General District, and Juvenile and Domestic Relations) under one roof once the project is complete.

The \$94.5 million courthouse expansion construction project will add 316,000 square feet to the Jennings Judicial Center and partially renovate the existing building to include necessary security enhancements. The construction of the expansion is scheduled to be completed in 2007 and the entire project completed by March 2008. After more than two decades of active courtroom service, the old courthouse is going to become an administration building, primarily for court related agencies.

For more information about the renovation and expansion, contact **Ellen vanHully-Bronson**, project manager, at 703-324-5168, TTY 711. ■



*Dignitaries and special guests made the dirt fly as the ground was officially "broken" for the courthouse renovation and expansion.*

## Briefs

### Nominate volunteers for achievement award

The Fairfax Area Commission on Aging is seeking nominations for a special volunteer to receive the Louis B. Wagner Lifetime Achievement Award for 2004. Nominees must have demonstrated outstanding achievements as volunteers, spanning at least a 10-year period of dedicated service to older adults and/or their family caregivers residing in Fairfax County or the cities of Fairfax or Falls Church. The deadline for submitting the nomination form is Wednesday, Sept. 1.

To request an application or for more information, call **Libbie Adams** at 703-324-5862, TTY 703-449-1186.

### Has your agency won an award recently?

If your agency has won an award recently, please let the Office of Public Affairs know. OPA keeps a list of county awards and honors as an historical document, plus we can publicize your agency's accomplishments both to the news media as well as internally through *NewsLink* and *Courier*. Please e-mail [publicaffairs@fairfaxcounty.gov](mailto:publicaffairs@fairfaxcounty.gov) of any agency accomplishments. We look forward to hearing about and sharing your good news!

### 56th Annual 4-H Fair and Frying Pan Park Farm Show

Enjoy great fun for the whole family! The 56th Annual Fairfax County 4-H Fair and Frying Pan Park Farm Show will be held **this weekend**, Saturday, Aug. 7, and Sunday, Aug. 8, from 9 a.m. to 5 p.m. at Frying Pan Park in Herndon, located on West Ox Road just off the Fairfax County Parkway. This free event is

jointly sponsored by the 4-H Youth Program of the Fairfax Virginia Cooperative Extension, Fairfax County Department of Community and Recreation Services, the Fairfax County Park Authority and Frying Pan Park. The fair will kickoff with the crowning of the king and queen of the fair at 10 a.m. at the entertainment stage. Enjoy the great food, rides, animal competitions and entertainment. We are also collecting canned food items for donation to the nonprofit organization Food for Others. For more information or reasonable ADA accommodations, call Fairfax Virginia Cooperative Extension at 703-324-5203, TTY 703-222-9693.

### Community needs for youth, family, senior and nutrition services

Do you have some answers to or suggestions on how to address these community needs? If you would you like to participate in conversations regarding these issues, you and your colleagues, neighbors, and family should attend an issue forum hosted by Fairfax Cooperative Extension. The next forum will be held on Tuesday, Aug. 10, at the Fortnightly Library in Herndon, from 6 – 9 p.m. A Spanish translator will be available. Your expertise as professionals, citizens and staff is requested to help identify Fairfax's needs in nutrition education, youth development programs, family resources, environmental horticulture and natural resources, and senior programs. An overview of the Extension will be presented at the Issue Forum followed by break-out sessions in the above key program areas. If you have more than one break-out session that you want to

attend, please bring additional staff from your organization. To register, contact **Stella Kuczinski** at 703-324-5369, TTY 703-222-9693. Please invite and forward this to colleagues and neighbors.

### Are you a mentor?

If you are currently a volunteer mentor with a mentoring program in Fairfax County, we want to know about it. The Fairfax County MEDALS (Mentors Encouraging Dreams And Life Skills) initiative thinks you should be recognized for your contribution to making a child's life and our community better. Fairfax County MEDALS participants may be eligible for flexible scheduling, peer support, and annual recognition and appreciation events. If you would like to learn more about this initiative, please contact **Denise Straub**, MEDALS program coordinator, at 703-324-5344, TTY 703-222-9693.

### CareFirst prescription drug changes

Information on changes to the county's BCBS prescription drug formulary is on the DHR Benefits Infoweb page under "What's New." Changes became effective Aug. 1. If you have additional questions not addressed in the Q&A section, please call **Betsi Fuhrman**, the county's CareFirst customer service representative, at 703-324-3474, TTY 711.

### Job information

County job listings are printed weekly and updated on Mondays. The listings are distributed to agencies for posting and are available from the Employment Division in HR. You also may access job listings online through the Infoweb

*see Briefs, page 8*

# Mosquito Men join The Mosquitos to control mosquitos

The evening of July 26 was declared "Love Those Mosquitos Night" at Wolf Trap Farm Park by the Health Department's Mosquito Men who enjoyed a great night educating park attendees about West Nile virus and mosquito control. The evening's entertainment was provided by a band called – why do you know this is coming – The Mosquitos.

"When I saw that a band named The Mosquitos was coming to Wolf Trap, I knew we had to be there to get our health message out to the public," said **Carl Sivertsen**, West Nile virus outreach coordinator for the Health Department. The Park Service issued the permit to solicit and the band thought it would be great fun to participate in

the outreach effort. However, Sivertsen agreed with the band's promoters that the county's West

million people who speak approximately 120 languages, creativity is key in getting messages into a wide

and diverse population," said **Jorge Arias**, supervisor of Fairfax County's West Nile virus program. "We take our outreach efforts to new levels. We're getting our message out any way we can," he said. "It's an important message."

Sivertsen, who is also the chair of the Metropolitan Washington Council of Government's Mosquito Borne Pathogens Committee, is often seen in public forums delivering the Health Department's

West Nile virus message donning his standard uniform – a pair of mosquito sunglasses, a mosquito t-shirt and a mosquito puppet. ■



*Jorge Arias (l) and Carl Sivertsen (r), presented members of The Mosquitos (the good kind) with certificates of appreciation for their help in spreading the word about the dangers of West Nile virus.*

Nile virus tagline, "Say NO to MOSquitoes," would be best delivered after the show.

In a county with more than one

## more Briefs

### Briefs, from page 7

at <http://infoweb/HR> or the public Web site at [www.fairfaxcounty.gov/jobs/listing/promo.asp](http://www.fairfaxcounty.gov/jobs/listing/promo.asp). Job listings are also available by calling 703-324-JOBS, on Cable Channel 16 and on kiosks in county libraries. If all fails, call the Application Center at 703-222-5872, TTY 703-222-7314, and you will receive personal service.

### Play ball!


The Northern Virginia Senior Softball League is looking for players for teams for the 32-game fall season. Men over 50 and women over 40 years of age can join. After a skills

assessment, players are assigned to one of three skill-level leagues that play Tuesday and Thursday mornings on Fairfax County fields. Call **Dave Scheele** at 703-52-5576, TTY 711, for more information.

### Passenger pick up and drop off at the Government Center

A parking area has been added in the front parking lot on the north side of the Government Center, 12000 Government Center Parkway, Fairfax, where vehicles can wait for passengers for 15 minutes. The driver must remain with the vehicle at all times. There are signs posted in this area. If

you have any questions, please contact the Facilities Management Division at 703-324-2886, TTY 711.



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